

Staff Survey								
						Total		
	General Information About You					#	%	
1	Which one best describes the nature of your position:							
		Faculty				0	0	
		Admin. staff (Director, Assistant Dean, Associate Dean)				19	22	
		Professional staff (Coach, Manager, Coordinator)				34	40	
		Clerical staff				26	30	
		Physical Plant staff				5	6	
		Cabinet				1	1	
		Other				1	1	
2	Are you:							
		Part time				70	82	
		Full time				15	18	
3	Number of years at Maryville College:							
		less than 2				27	31	
		2 thru 4				19	22	
		5 thru 9				14	16	
		10 thru 14				19	22	
		15 and over				7	8	
4	College division							
		Academic Affairs				28	35	
		Student development				23	29	
		Advancement				10	13	
		Treasurer / Business Office				10	13	
		Admissions / Financial Aid				9	11	
	College Library							
	Questions 45-65 refer to the use of.....							
45	McQuest 9online library catalog)							
		Not at all				31	46	
		0 to 3 times a month				23	34	
		Weekly				2	3	
		Daily				4	6	
		I am unfamiliar with this service.				7	10	

46	Borrow books from the library						
		Not at all				40	57
		0 to 3 times a month				27	39
		Weekly				0	0
		Daily				1	1
		I am unfamiliar with this service.				2	3
47	Borrow videos from the library						
		Not at all				61	88
		0 to 3 times a month				6	9
		Weekly				0	0
		Daily				0	0
		I am unfamiliar with this service.				2	3
48	Ask for assistance at the reference desk						
		Not at all				39	56
		0 to 3 times a month				27	39
		Weekly				2	3
		Daily				0	0
		I am unfamiliar with this service.				2	3
49	Use online databases in the library						
		Not at all				42	60
		0 to 3 times a month				20	29
		Weekly				2	3
		Daily				2	3
		I am unfamiliar with this service.				4	6
50	Use online databases from your office computer						
		Not at all				32	46
		0 to 3 times a month				16	23
		Weekly				8	12
		Daily				9	13
		I am unfamiliar with this service.				4	6
51	Use online databases from your home computer						
		Not at all				46	67
		0 to 3 times a month				10	14
		Weekly				7	10
		Daily				2	3
		I am unfamiliar with this service.				4	6
52	Use InfoTrac						
		Not at all				36	52
		0 to 3 times a month				7	10
		Weekly				3	4
		Daily				2	3
		I am unfamiliar with this service.				21	30
53	Use JSTOR						
		Not at all				34	50
		0 to 3 times a month				3	4
		Weekly				3	4
		Daily				0	0
		I am unfamiliar with this service.				28	41

54	Use Lexis-Nexis Academic Universe						
		Not at all				33	48
		0 to 3 times a month				8	12
		Weekly				3	4
		Daily				4	6
		I am unfamiliar with this service.				21	30
55	Use MLA online						
		Not at all				47	68
		0 to 3 times a month				4	6
		Weekly				0	0
		Daily				0	0
		I am unfamiliar with this service.				18	26
56	Use FirstSearch						
		Not at all				36	52
		0 to 3 times a month				6	9
		Weekly				0	0
		Daily				1	1
		I am unfamiliar with this service.				26	38
57	Use the Human Relations Area file						
		Not at all				41	59
		0 to 3 times a month				2	3
		Weekly				0	0
		Daily				0	0
		I am unfamiliar with this service.				26	38
58	Use ATLA						
		Not at all				39	57
		0 to 3 times a month				1	1
		Weekly				0	0
		Daily				0	0
		I am unfamiliar with this service.				29	42
59	Use Ipage						
		Not at all				37	54
		0 to 3 times a month				1	1
		Weekly				0	0
		Daily				1	1
		I am unfamiliar with this service.				30	43
60	Use library resources (print or online) for research or publication						
		Not at all				42	61
		0 to 3 times a month				19	28
		Weekly				1	1
		Daily				3	4
		I am unfamiliar with this service.				4	6
61	Use library resources in support of job functions (not teaching or publication)						
		Not at all				44	63
		0 to 3 times a month				19	27
		Weekly				1	1
		Daily				2	3
		I am unfamiliar with this service.				4	6

62	Use library resources for personal research/pleasure							
		Not at all				40	57	
		0 to 3 times a month				23	33	
		Weekly				4	6	
		Daily				0	0	
		I am unfamiliar with this service.				3	4	
63	Use Internet search engines							
		Not at all				18	26	
		0 to 3 times a month				11	16	
		Weekly				16	23	
		Daily				21	30	
		I am unfamiliar with this service.				4	6	
64	Use email to contact librarians							
		Not at all				40	58	
		0 to 3 times a month				20	29	
		Weekly				4	6	
		Daily				2	3	
		I am unfamiliar with this service.				3	4	
65	Use Interlibrary services							
		Not at all				54	78	
		0 to 3 times a month				7	10	
		Weekly				0	0	
		Daily				0	0	
		I am unfamiliar with this service.				8	12	
	Level of agreement about library resources and services:							
66	McQuest (online library catalog), allows me to have good access to library holdings							
		Strongly Agree				14	28	
		Generally Agree				21	42	
		No Opinion				15	30	
		Generally Disagree				0	0	
		Strongly Disagree				0	0	
		Don't Know				0	0	
67	I am satisfied with the variety and quality of books that I borrow from the library.							
		Strongly Agree				7	9	
		Generally Agree				14	18	
		No Opinion				32	41	
		Generally Disagree				5	6	
		Strongly Disagree				1	1	
		Don't Know				19	24	
68	I am satisfied with the variety and quality of videos that I borrow from the library.							
		Strongly Agree				1	2	
		Generally Agree				4	6	
		No Opinion				46	72	
		Generally Disagree				3	5	
		Strongly Disagree				2	3	
		Don't Know				8	13	

69	The staff at the reference desk provide me with the assistance that I need					
	Strongly Agree				26	35
	Generally Agree				18	24
	No Opinion				18	24
	Generally Disagree				1	1
	Strongly Disagree				0	0
	Don't Know				12	16
70	The processes and procedures for placing items on reserve result in a responsive and well-maintained reserve section for student use.					
	Strongly Agree				4	7
	Generally Agree				8	15
	No Opinion				35	65
	Generally Disagree				1	2
	Strongly Disagree				0	0
	Don't Know				6	11
71	I am able to access an adequate number of library resources through my office computer.					
	Strongly Agree				8	12
	Generally Agree				14	21
	No Opinion				23	35
	Generally Disagree				0	0
	Strongly Disagree				0	0
	Don't Know				21	32
72	Library holdings (either print or online) are adequate to meet my information needs.					
	Strongly Agree				6	8
	Generally Agree				15	20
	No Opinion				26	35
	Generally Disagree				5	7
	Strongly Disagree				0	0
	Don't Know				23	31
73	Interlibrary loan services have been serviceable in helping to meet my information needs.					
	Strongly Agree				3	5
	Generally Agree				3	5
	No Opinion				38	63
	Generally Disagree				0	0
	Strongly Disagree				0	0
	Don't Know				16	27
74	The library provides convenient and adequate hours of operations for accessing resources and services.					
	Strongly Agree				9	11
	Generally Agree				26	31
	No Opinion				21	25
	Generally Disagree				5	6
	Strongly Disagree				0	0
	Don't Know				24	28
75	Librarians are helpful, friendly and courteous.					
	Strongly Agree				33	45
	Generally Agree				21	29
	No Opinion				11	15
	Generally Disagree				0	0
	Strongly Disagree				0	0
	Don't Know				8	11

		Willard					8	10	
		Other					16	21	